Customer Portal FAQs

experlogix
Digital Commerce

1 What is the Experlogix Digital Commerce Customer Portal?

The Experlogix Digital Commerce Customer Portal is an online solution that streamlines your business by enabling customers to use the online self-service facilities in a secure and safe environment 24/7, 365.

2 What does the Experlogix Digital Commerce Customer Portal do?

The Experlogix Digital Commerce Customer Portal allows your business to provide a more streamlined, automated customer service experience without additional administrative work.

3 Does the Experlogix Digital Commerce Customer Portal integrate with any ERP systems?

Yes, the Experlogix Digital Commerce Customer Portal ntegrates in real-time with most major ERP systems such as SAP, Sage, and Intact.

4 What languages are available on the Experlogix Digital Commerce Customer Portal?

There are a number of languages available to choose from such as English, German, Spanish, French, and Dutch. However, more can be added on request.

5 Can new customers create an account?

Yes, retail customers can create an account in a matter of seconds online. However, trade customers will need to contact you to create a new account.

6 Can customers order using the portal?

Yes, customers can access their online account and place orders at any time directly into your ERP system.

Ready for the Next Step?
Experlogix Can Help

Book a full Product Demo today!

Contact us at info@experlogix.com to get started.

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> We no longer have staff spending time re-keying orders, so they can now focus on more important things. The Experlogix Digital Commerce Platform saves us substantial time and money as a business!
>
> *– Liam Moore, Alpack*